




 Spanish Town, Jamaica

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## CERTIFICATIONS

**Certified Scrum Product Owner (CSPO),**  
*Scrum Alliance*

**Certified Associate in Python Programming**  
*Python Institute*

## EDUCATION

BSc. In Software Engineering  
*The University of the West Indies - China Institute of Information Technology (2020)*

**Diploma in Software Engineering**  
*Global Institute of Science and Technology, Suzhou China (2020)*

## SOFT SKILLS

**Analytical Thinking • Strong Communication • Planning • Teamwork • Problem Solving • Networking • Interpersonal Skills**

# Jason Manning

**Product Owner**

## PROFILE

A certified scrum product owner with 3 years of experience in product management, business analysis, and software development. Aiming to leverage skills and experience to deliver high-quality software leading to successful products at your company.

## SKILLS

Product Backlog Management & Prioritization • Agile Methodologies (Scrum, Kanban) • Requirements Elicitation • User Story Creation • Acceptance Criteria Development • Quality Assurance • UI/UX Design • Web Development

## PROFESSIONAL EXPERIENCE

From:  
Sep. 2022

### **Product Owner**

**QualityWorks Consulting Group**

To:  
Current

Manage the development of a management software solution and the company's agile development efforts.

- Collaborated with stakeholders to understand business problems and convert them into user stories.
- Developed and maintained the product backlog for two products, prioritizing backlog items based on business value and user feedback.
- Developed user story acceptance criteria and definition of done for each team.
- Define and communicate the product vision and strategy, ensuring alignment with overall business objectives.
- Facilitate sprint planning, sprint reviews, and product backlog grooming sessions, affirming that the team is aligned and focused on delivering high-quality features.
- Conduct demos to potential and existing customers of the product, gathering feedback and insights to improve the product and increase customer satisfaction.
- Conduct market research to stay up-to-date with industry trends and gather feedback on competitor products.

## DOMAIN KNOWLEDGE

IT Services & Consulting • Software Testing/ Quality Assurance • Transport • Government Services • Retirement Planning/ Finance • E-Commerce/ International Trade

## Languages

English – Fluent  
Chinese - Basic

# Jason Manning

Product Owner

## PROFESSIONAL EXPERIENCE Cont'd

From:  
Aug. 2021

### **Business Analyst**

eGov Jamaica Limited

To:  
Sept. 2022

Analyzed business processes, gathered requirements, and provided actionable insights for effective decision-making and improved efficiency.

- Identified key user needs and translated them into actionable requirements.
- Conducted stakeholder analysis and documented stakeholder requirements to ensure their satisfaction.
- Maintained the product backlog, prioritizing features based on business value and user feedback.
- Designed necessary diagrams (process flows and user stories) that improved team efficiency and reduced development time.
- Conducted demos for stakeholders to guarantee that the product met their needs and expectations.
- Conducted user training sessions that improved system adoption and reduced user errors.
- Conducted software testing and provided detailed bug reports to developers.
- Developed effort estimation plans that guaranteed the projects were delivered on time and within budget.

From:  
Oct. 2020

### **UI Developer**

Panem Technologies Limited

To:  
Present

Created visually appealing and intuitive user interfaces that enhanced the user experience

- Collaborated with clients to understand their requirements and create mockups and give UI design recommendations.
- Developed and implemented user interfaces for web and mobile applications, ensuring seamless user experiences and visually appealing designs.

From:  
Apr. 2020

### **Software Intern**

WiWork & Wuxi Yingfei Data Media Culture Ltd

To:  
Jun. 2020

Gained practical experience in software development, contributed to coding and testing tasks

- Supported software development efforts by actively contributing to coding, testing, and debugging tasks.